

EMV WIRELESS



## Shift4 Payments P2PE Device: Ingenico iWL 252

Shift4 Payments is proud to support *True* P2PE® with the Ingenico iWL 252 terminal. When properly implemented alongside our TrueTokenization® solution, *True* P2PE can greatly reduce your PCI burden and your risk of a data breach. The iWL 252, designed for mobility, is a reliable, compact PIN pad that connects via Bluetooth for use in the most active retail environments.

- Bluetooth, USB, and Serial Connectivity
- U.S. EMV Certified
- U.S. PIN Debit
- Backlit Keypad
- Magnetic Swipe Reader
- Receipt Printer
- Color LCD Screen
- Manual Card Entry
- Supports Shift4's VT4® iOS and Web App
- Contactless/NFC
- Google Wallet Tap to Pay
- Apple Pay
- Android Pay
- Samsung Pay
- SRED Compliant

### How to Order:

1. Choose the Shift4-certified, PTS-validated POI device with SRED as a function that best suits the merchant's needs and works with their POS.
2. Select a Shift4-approved provider on the next page to inject the Shift4 keys, then place the order.
3. Install the configured devices and contact Shift4 to go live with processing P2PE-secured payments.

For detailed device specs and additional information, please visit:

[www.ingenico.us/smart-terminals/telium2/payment-terminals/iwl-series/iwl-222-252.html](http://www.ingenico.us/smart-terminals/telium2/payment-terminals/iwl-series/iwl-222-252.html)



If you have questions about any part of the process or are unsure who to order devices from, we are here to help guide you. Contact our 24/7/365 Customer Support team at [support@shift4.com](mailto:support@shift4.com) or **702.597.2480 (option 2)**.

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**NOTE:** While in most cases merchants may purchase these devices through their ISV or their merchant bank, the final order will be routed through a distributor listed below. To ensure the devices are properly configured, please provide the correct product numbers for hardware, RBA software, data package, and Shift4 P2PE keys when ordering.

Provider	Hardware SKU	RBA Software SKU	Data Package SKU	Encryption Keys*
<b>Heartland Payments Sales, Hardware Support</b> TBD heartlandpaymentsystems.com	TBD	TBD	USB: TBD Serial: TBD Ethernet: TBD	Shift4 Key A SKU: TBD Shift4 Key B SKU: TBD Debit Keys Available: Heartland
<b>Ingenico Hardware Support Only</b> shift4.support@ingenico.com	iWL252-01P2817A	PK-RGEN12-2156B3	USB: DP-RSH412-19021 Serial: DP-RSH412-19022 Bluetooth: TBD	Shift4 Key A SKU: KP40419 Shift4 Key B SKU: KP40420 Debit Keys Available: First Data, Heartland, TSYS
<b>JR's POS Depot Sales, Hardware Support</b> 877.999.7374 jrorders.com	Not Provided by Vendor			
<b>POS Portal Sales, Hardware Support</b> 866.276.7289 posportal.com	TBD	TBD	USB: TBD Serial: TBD Bluetooth: TBD	Shift4 Key A SKU: TBD Shift4 Key B SKU: TBD Debit Keys Available: TBD
<b>POSDATA Sales, Hardware Support</b> 800.852.3282 posdata.com	TBD	TBD	USB: TBD Serial: TBD Bluetooth: TBD	Shift4 Key A SKU: TBD Shift4 Key B SKU: TBD Debit Keys Available: Chase, First Data, Global, Heartland, TSYS, Vantiv
<b>ScanSource Hardware Support, Resellers</b> 800.944.2432 scansourceposbarcode.com	ING-IWL252USSCN02A	N/A (Included with data package)	SIG-INGENIWLS4CONFIG	Shift4 Key A SKU: SIG-INGENIWLS4KEYA Shift4 Key B SKU: SIG-INGENIWLS4KEYB Debit Keys Available: First Data, Global, Heartland, TSYS, Vantiv
<b>TASQ ISO/Agent Sales, Hardware Support</b> 800.827.8297 tasq.com	iWL252-01P2817A	PK-RGEN12-2156B3	USB: DP-RSH412-19021 Serial: DP-RSH412-19022 Bluetooth: TBD	Shift4 Key A SKU: TBD Shift4 Key B SKU: TBD Debit Keys Available: Chase, Elavon, First Data, Global, Heartland, TSYS, Vantiv, Worldpay
<b>The Phoenix Group Sales, Hardware Support</b> 866.559.7627 tpgpos.com	iWL252-01P2817A	PK-RGEN12-2156B3	USB: DP-RSH412-19021 Serial: DP-RSH412-19022 Bluetooth: TBD	Shift4 Key A SKU: 611C Shift4 Key B SKU: 611D Debit Keys Available: Chase, Elavon, First Data, Global, Heartland, TSYS, Vantiv, Worldpay

\*Best Practice: Deploy an equal number of devices with each Shift4 P2PE key available for reduced risk and higher availability.

\*Important: There has been some confusion around the Shift4 configuration process regarding the requirement of a PIN encryption key, even if debit is not being utilized. Shift4 recommends that each Shift4 device being shipped automatically include a PIN encryption key along with the Shift4 P2PE key. If this is not included, there is a possibility that the devices will have to be returned for a PIN injection to utilize EMV functionality with Shift4. It is in the merchant's best interest to have an EMV PIN encryption key injected with the Shift4 P2PE key to avoid having to send the devices back and ensure they have the highest available liability protection in the eventual case of Chip+PIN.



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